

## **ISO/IEC 17065: 2012 - QUALITY POLICY STATEMENT**

The Product Certification Services of SATRA Technology Centre Limited and SATRA Technology Europe Limited is dedicated to providing a high-quality product certification service to all of its clients, which is carried out in a fair and impartial manner.

Our management systems have been developed to ensure that the product certification and associated services and procedures are undertaken to the highest levels of quality and integrity. We aim to provide customers with the best possible service based on openness and impartiality. Our management systems and procedures have been developed specifically to ensure that we recognise any conflicts of interest and ensure objectivity of the product certification process.

In order to achieve this objective a quality system has been designed, developed, and implemented across the whole range of product certification activities and services offered.

This system will ensure that both the contractual requirements agreed with our clients and the controls given by the United Kingdom Accreditation Service (UKAS) and the Irish National Accreditation Board (INAB), including the standard ISO/IEC 17065, are satisfied.

The company's product certification quality system is laid down in controlled documentation, which covers all aspects of the company's operation, has been approved by top management, understood by all associated staff and implemented at all levels.

In order that its effectiveness is maintained the whole system is regularly monitored through internal audits and periodic reviews.



Mr John Hooker  
Chief Executive

Date: 04.04.2023